



BEAUREGARD TEXTING THROUGH MOBILE TRAINING GUIDE

**409 North Ashley Ridge Loop
Shreveport, Louisiana 71106**

(318) 868 – 8000

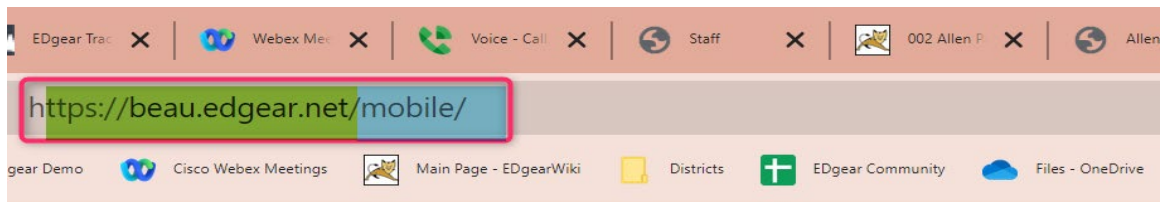
(800) 509 – 7070

support@edgear.com

www.edgear.com

BEAUREGUARD PARISH TEACHER TEXTING THROUGH MOBILE

- (1) Use the same URL as you do for JCampus except you use MOBILE – <https://beau.edgear.net/jcampus>
Use URL – <https://beau.edgear.net/mobile>**
- (2) Login using your regular JCampus Login**
- (3) You will then get a screen that looks like this:**



THE
TEACHER/
ADMINISTRATOR
OR USES
THE SAME
USER NAME
AND
PASSWORD
THEY USE
FOR THE
REGULAR
JCAMPUS PR

JCampus

User Name :
TCAPPEL

Password :
.....

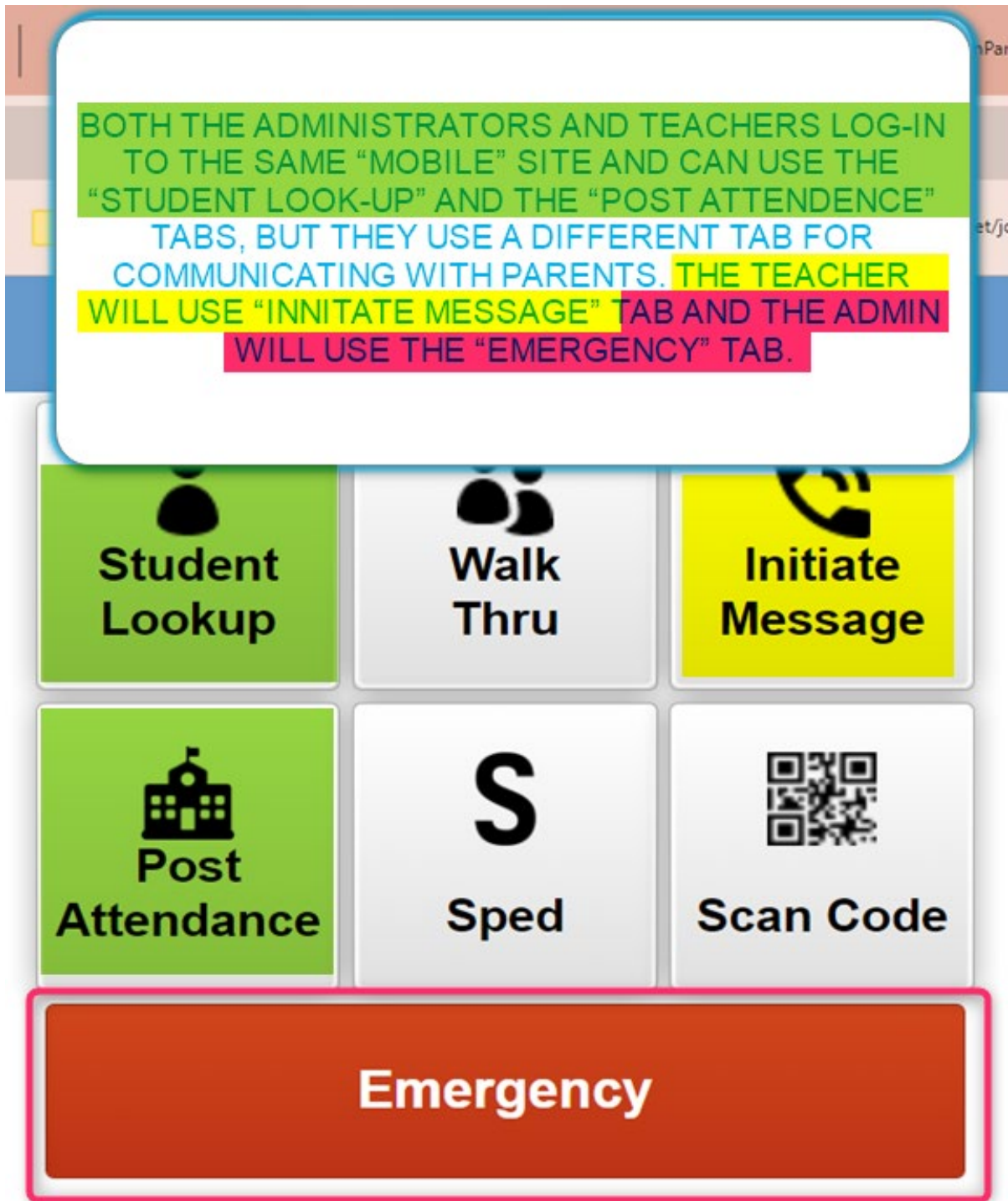
English

Login

02.18.22 10:30



(4) You will then get a screen that looks like this:



(5) Select **"STUDENT LOOKUP"** if you desire information on a Student you teach!

<< Menu Hello Tricia

SMITH

004	Grade	2122
	M	GD
	Sch	SID
CARLE	06	004
5229892		
CHRYSTINE	09	004
3069933		
MADILINE	09	004
2229956		
PHOENIX	07	004
4069982		
RICHARD	12	004
9229973		
RILEY	06	004
8229781		

Room : No Homeroom
Locker : No Locker

<< Menu Hello Tricia

Close

Student

Schedule

Grades

Transcript

Attendance

Discipline

Doc Archive

Contacts

LEP

Parent Contact

Log

Logout

Grade : 06
Ethnic : 0
Gender : Female
Age : 13
DOB : 2009-04-07
School : 004

ADMINISTRATORS AND TEACHERS CAN ACCESS INFORMATION ON ALL STUDENTS IN THE SCHOOL THROUGH THE ACCESS STUDENT LOOKUP TAB

WHEN THE ADMINISTRATOR AND TEACHER CLICK ON THE THREE LINES ICON THEY WILL HAVE ACCESS TO ALL STUDENT DEMOGRAPHIC AND "ALL" OTHER INFORMATION ON THE STUDENT IN QUESTION!!

(6) Select **“POST ATTENDANCE”** if you desire to mark a student **“ABSENT”** you teach for that period! Select **ABSENCE, TARDY, or OTHER** then place an **“X”** NEXT to student you wish to mark Absent, Tardy, or Other by **“CLICKING”** in the column under the **“GREEN-SIGN OFF BUTTON”** next to the picture of the student to be marked!

<< Menu Hello Tricia

AG II | Pd: 01 | Sem: S1 S2

Posting Code: 05 U Dr./Parent Note Needed

Absence Tardy Other Sign Off

STACY MARLIN

SARAH MICHAEL

(7) To send a **MESSAGE** to a **CLASS**, **INDIVIDUAL**, or **GROUP OF INDIVIDUALS**, put a check mark in the box adjacent to the class you want to select!

Also Click on the Box at the Bottom of the Page that says **“SELECT INDIVIDUAL STUDENTS”** or **“SEND TO MULTIPLE GROUPS.”**

← Menu Hello Tricia

Select Group

EAST BEAUREGARD HIGH SCHOOL

- AG II | Pd: 01
004191
- AG III | Pd: 01
004068
- AG CONST. TECH | Pd: 02
004129
- AG II | Pd: 03
004110
- AG III | Pd: 03
004471
- AG I | Pd: 04
004088 JUDGING
- AG II | Pd: 04
004116 JUDGING
- RTI | Pd: 05
004239
- AG EDUC ELECT I | Pd: 06
004624
- AG II | Pd: 06
004517
- AG III | Pd: 06
004518
- AG I | Pd: 07
004143
- PLANNING | Pd: 08
004123

Select Individual Students

Send to Multiple Groups

(8) You will then get a list of your students enrolled in that **Course, Club or Sport(s)** that you teach, sponsor or coach. You can then select individual students or the entire class, club or sport to send a message to by clicking the box in front of the student(s). You will then go down to the **"BOTTOM"** of the page and click on the box that says **"NEXT."**

The screenshot shows a mobile application interface with a blue header bar containing a back arrow, the text "Hello Tricia", and a close button. Below the header, there is a navigation bar with "< Back" and "Select Individual Students". The main content is a table with two columns: "SIDNO" and "Name". The table lists 25 rows of student data. The "SIDNO" column contains checkboxes, some of which are checked. A callout box with a blue border and a white background contains text explaining the selection process. At the bottom of the screen, there is a red-bordered button labeled "Next".

SIDNO	Name
<input checked="" type="checkbox"/> 7229883	A N
<input type="checkbox"/> 0229998	A
<input type="checkbox"/> 1229959	B CK
<input checked="" type="checkbox"/> 9229952	B
<input type="checkbox"/> 1049959	B
<input checked="" type="checkbox"/> 8009977	B
<input type="checkbox"/> 9229950	B ALIE
<input type="checkbox"/> 0229974	B
<input checked="" type="checkbox"/> 1229972	C DY
<input type="checkbox"/> 0229997	C
<input type="checkbox"/> 0229952	C DY
<input type="checkbox"/> 8049989	C
<input type="checkbox"/> 1229957	C ER
<input type="checkbox"/> 9229940	C
<input type="checkbox"/> 1229981	C
<input type="checkbox"/> 2229928	C
<input type="checkbox"/> 1229923	D ELL
<input type="checkbox"/> 9229954	D H AEL
<input type="checkbox"/> 1229960	D A
<input type="checkbox"/> 9089845	D
<input type="checkbox"/> 9049982	D N
<input type="checkbox"/> 9229998	D
<input type="checkbox"/> 1229935	D S
<input type="checkbox"/> 1049971	E AN
<input type="checkbox"/> 9049977	F N
<input type="checkbox"/> 1009988	F
<input type="checkbox"/> 2229992	G
<input type="checkbox"/> 0229990	G

ONCE A TEACHER SELECTS A CLASS THEN THEY CAN SELECT INDIVIDUAL STUDENTS BY PLACING A CHECK IN THE SQUARE ASSOCIATED WITH THAT CHILD OR CHILDREN. THE TEACHER THEN CLICKS "NEXT" AND A BOX APPEARS WHERE THE MESSAGE TO BE SENT TO PARENTS/STUDENTS IS TYPED.

Next

(9) You will then get a textbox that you can type a message that will be sent to the Parent(s) of the Student and the Student if the student's cell number is in the system. The message should include what the students are to accomplish!

Hello Tricia

Enter Message

2000 Char Limit :

Good Afternoon,

This is MS. CAPPELL, your child's AGRISCIENCE Teacher. I am sending you this message to inform you that your child did not complete his or her Assignment and this is affecting his or her grade.

Please help me and remind your child that we both want him or her to be successful but that cannot happen if he or she does not complete what is required to be successful!

If you have any specific questions about your child or about a specific assignment please go to the Student Progress Center and once you have logged in, select the Communication Tab and you will find a list of your child's teachers. Click on the "Show Email Tab", select my email and send me an email with your question(s). I will respond with a text message answering your question.

Thank you for your support in allowing me to provide your child with the best educational opportunities possible!

MS. CAPPELL, AGRISCIENCE
Teacher

Preview

Send

- (10) IF you want to make sure the message you are about to send is correct, you can select the **"PREVIEW TAB"** and a **"BOX"** will open that allows you to type in your phone number and the message will be sent to your phone so you can verify the message is correct before you send it out to the parents of the students you want to send the message to.

Enter Message

2000 Char Limit :

Good Afternoon this is MS. CAPPELL,
your child's AGRISCIENCE TEACHER. I

Preview

Please enter your 10-digit phone number :

3372249340

Cancel

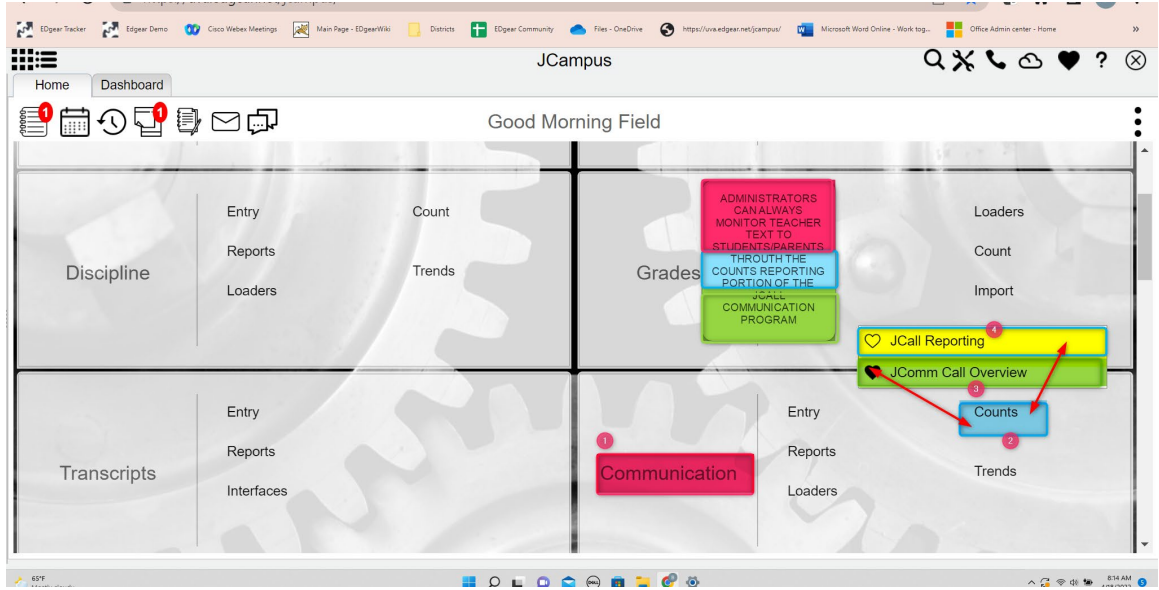
Send

Preview

Send

- (11) You then click on **"SEND"** to send the **Text Message** to the **Parents/Students**.

(12) ADMINISTRATORS CAN MONITOR TEXT SENT TO PARENTS AND/OR STUDENTS WITH COMMUNICATION>COUNTS>JCALL!



JCampus

Home Dashboard **JComm Call Overview**

School	School Name	Total	Proce..	AT	DI	GR	Grouped	EV	GE	SMS	Staff	Staff SMS	Pending	Sent	Delivered	Not Deliv..	Ansv
		17261	14481					5134	37	9310				300	13215	1266	4414
		60	27												27		3
TOTAL		17321	14508					5134	37	9310				300	13242	1266	4417

IF AN ADMINISTRATOR HAS A QUESTION OR A CONCERN ABOUT A TEXT THAT A TEACHER HAS SENT TO A STUDENT / OR PARENT OF A STUDENT THE ADMINISTRATOR CAN RUN THE "JCOMM CALL OVERVIEW" AND "CLICK ON THE "GE - GROUP EVENT COLUMN" WHICH WILL OPEN A "NEW WINDOW" THAT WILL LIST ALL OF THE TEXT MESSAGES THAT HAVE BEEN SENT BY ALL TEACHERS DURING THE TIME FRAME SPECIFIED!!

JComm Call Overview

Setup Print Help Refresh

JCampus

Home Dashboard **JComm Call Overview**

Group Event Calls Breakdown

School	Name	Sidno	Phone T	Contact Name	Phone Number	Processed	Status	Completed	Arena	Code	Emergency	Call Type	Message	Language			
1	001	LEI	06	17	MCELL	LE	EN	96	10	03/07/2022 13...	UNDE	03/07/2022 13...	GE	false	SMS	Good afternoon, This i...	English
2	001	LL	06	15	02/18/2022 11.3...	DELIV...	02/18/2022 11.3...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			
3	001	LL	06	15	03/07/2022 11.3...	DELIV...	03/07/2022 11.3...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			
4	001	LL	06	17	02/18/2022 11.3...	DELIV...	02/18/2022 11.3...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			
5	001	LL	06	17	03/07/2022 11.3...	DELIV...	02/18/2022 11.3...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			
7	001	LY	06	11	02/18/2022 11.3...	UNSU		96	11	02/18/2022 11.3...	READ	02/18/2022 11.3...	GE	false	SMS	Good afternoon, This i...	English
8	001	MZ	06	14	02/27/2022 16...	DELIV		96	14	02/27/2022 16...	DELIV	02/27/2022 16...	GE	false	SMS	Good afternoon, I atte...	English
9	001	MA	06	17	02/22/2022	DELIV		96	17	02/22/2022	DELIV	02/22/2022	GE	false	SMS	Good afternoon, I atte...	English
10	001	MA	06	14	02/19/2022 11.3...	UNDE		96	14	02/19/2022 11.3...	UNDE	02/19/2022 11.3...	GE	false	SMS	Good afternoon, This i...	English
11	001	MA	06	14	03/07/2022 13...	UNDE		96	14	03/07/2022 13...	UNDE	03/07/2022 13...	GE	false	SMS	Good afternoon, This i...	English
12	001	ME	06	27	02/18/2022 11.3...	READ		96	27	02/18/2022 11.3...	READ	02/18/2022 11.3...	GE	false	SMS	Good afternoon, This i...	English
13	001	ME	06	27	03/07/2022 11.3...	DELIV		96	27	03/07/2022 11.3...	DELIV	03/07/2022 11.3...	GE	false	SMS	Good afternoon, This i...	English
14	001	ME	06	22	02/18/2022 11.3...	DELIV		96	22	02/18/2022 11.3...	DELIV	02/18/2022 11.3...	GE	false	SMS	Good afternoon, This i...	English
15	001	ME	06	20	03/07/2022 11.3...	DELIV		96	20	03/07/2022 11.3...	DELIV	03/07/2022 11.3...	GE	false	SMS	Good afternoon, This i...	English
16	001	MII	06	22	02/18/2022 11.3...	DELIV...	02/18/2022 11.3...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			
17	001	MII	06	22	03/07/2022 11.3...	DELIV...	03/07/2022 11.3...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			
18	001	MII	06	22	02/18/2022 11.3...	DELIV...	02/18/2022 11.3...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			
19	001	MII	06	70	03/07/2022 11.3...	DELIV...	03/07/2022 11.3...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			
20	001	MC	06	15	02/18/2022 11.3...	DELIV...	02/18/2022 11.3...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			
21	001	MC	06	15	03/07/2022 13...	DELIV...	03/07/2022 13...	GE	false	SMS	false	SMS	Good afternoon, This i...	English			

JComm Call Overview

Setup Print Help Refresh

WHEN THE ADMINISTRATOR FINDS THE MESSAGE IN QUESTION HE/SHE "CLICKS" ON THE MESSAGE AND A BOX WILL OPEN THAT WILL CONTAIN THE ENTIRE MESSAGE!! YOU CAN CHECK AS MANY MESSAGES AS YOU NEED TO!!

Column Headers

**The summary of calls/emails/messages made will be displayed.
Click on the counts to see more detailed information.**

School - School site number

Student Name - Student's full name

Total - Total number of messages created

Processed - Total number of messages processed to be called.

AT - Total number of attendance messages processed.

DI - Total number of discipline messages processed.

GR - Total number of grade messages processed.

Group - Total number of messages to be called after messages are grouped.

EV - Total number of event calls processed.

GE - Total number of Group Event calls processed. Group Events works slightly different from the other arenas as it reflects messages generated to students by teachers via [Mobile](#).

SMS - Total number of student SMS text messages processed.

Staff - Total number of staff calls processed.

Staff SMS - Total number of staff SMS text messages processed.

After clicking on the SMS Text columns, some examples of Status column are:

- Delivered - Message was delivered to the user's call carrier. Once the carrier accepts the message, we are no longer involved in the sending of the message. If they are still not receiving the messages, it would have to be an issue with the carrier or cell phone.**

NOTE that for the SMS text message with a weblink, with a status of READ, the completed time is the time that the link in the SMS message was clicked on, not when it was delivered. All other completed times are when the

message/call was actually delivered. See [JCall Reporting](#) instructions for [Calls Processed](#) for details.

- **Read** - Message was read by the person sent to.
- **Undelivered** - Tried to send but could not so contact the cell phone company (message was delivered to phone company but did not make it to the user's cell phone)
- **Failed** - Message failed to make it to the call provider.
- **Expired** - The call did not have enough time to go out before the Stop time expired. The Stop time would be indicated in the [Communication Configuration](#) settings.
- **Opt Out** - The student opted out due to [Student Master](#) permissions.
- **Unsubscribed** - This is a result of the parent typing in Stop to the last text message. To start again, the parent would need to use the district's specifically designated 800, 844, etc. number and type in Start to have it start sending to them again.
- **Duplicate** - Anything marked with a duplicate means it has already tried to send that message to that same number. DNS Duplicate means a duplicate of a number for Do Not Send that has already been called. Machine (voice mail or answering machine) Duplicate means a duplicate of a number for Machine that has already been called.
- **Success** - For text messages only, this means that the carrier for the phone number received it. Once the carrier accepts the message, we are no longer involved in the sending of the message. If they are still not receiving the messages, it would have to be an issue with the carrier or cell phone.

Pending - Total number of calls currently being sent.

Sent - Total number of calls sent and awaiting status.

Delivered - Total number of calls attempted and delivered successfully.

Not Delivered - Total number of calls attempted and not delivered successfully.

Answered - Total number of calls answered by a human or machine.

Not Answered - Total number of calls not answered.

Emails - Is the number of emails delivered.

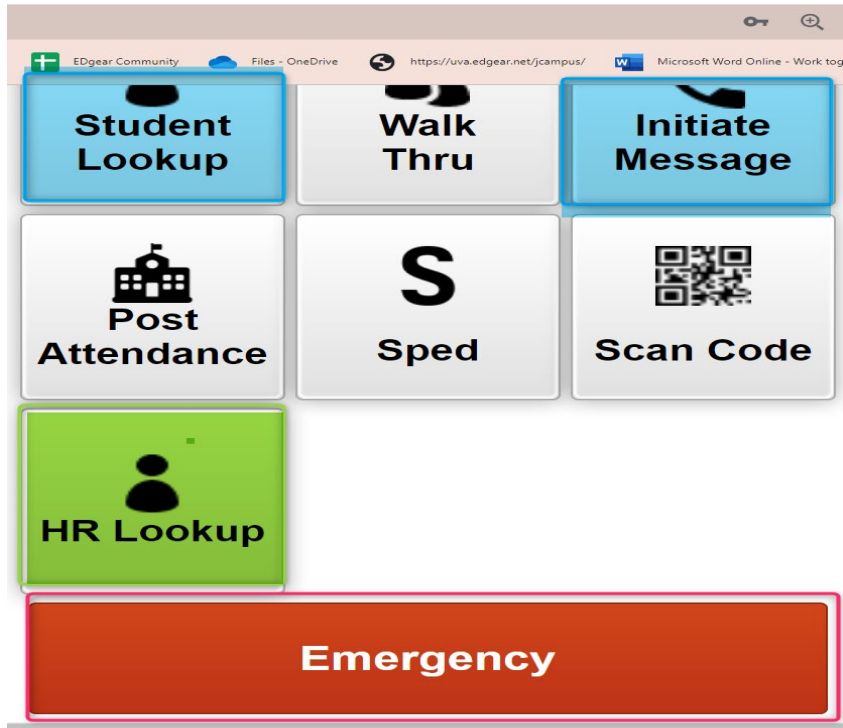
Optout - Total number of calls that are opted out of by contact.

Bad Phone - Total number of calls failed because of bad phone number.

A breakdown of the specific messages made to parents and/or guardians can be retrieved by clicking in the cell for any of the counts on the report.

Click Print to print the summary report and any of the breakdown lists.

(13) A NEW ADDITION to “MOBILE” for DISTRICT PERSONNEL IS THE “HR TAB” THAT LETS DISTRICT PERSONNEL GET HUMAN RESOURCE INFORMATION on ALL DISTRICT PERSONNEL!



EDgear Tracker | EDgear Demo | Cisco Webex Meetings | Main Page - EDgearWiki | Districts | EDgear Community | Files - OneDrive | https://uva.edgear.net/jcampus/ | Microsoft Word Online - Work tog... | Office Admin center - Home

<< Menu Hello Melissa

Last	First	SID
R/...EY	M...LIN	412980
R/...EY	S.../EN	946669
R/...EY	T...RY	088816

<< Menu Hello Melissa

R/...EY

MARILYN RAMSEY

Contacts

Phone : (706) 520-0000

Email : marilyn.ramsey@k12.ga.us

Address : 1000 Peachtree St NE, Atlanta, GA 30309, 7065200000

(14) ADMINISTRATORS CAN SET UP “CAMPAIGNS” WHICH ARE PRE-MADE SETS OF OR INDIVIDUAL MESSAGES THAT ARE SENT OUT AS A GROUP ARE INDIVIDUAL MESSAGES!

On the left navigation panel select **Communication > Entry > Message Manager.**

Setup Options

Setup 08.15.2017

Year: 1718

District: 027

School: 700

OK

CAMPAIGNS

Year - Defaults to the current year. A prior year may be accessed by clicking in the field and making the appropriate selection from the drop down list.

District - Default value is based on the user's security settings. It will be limited to their district only.

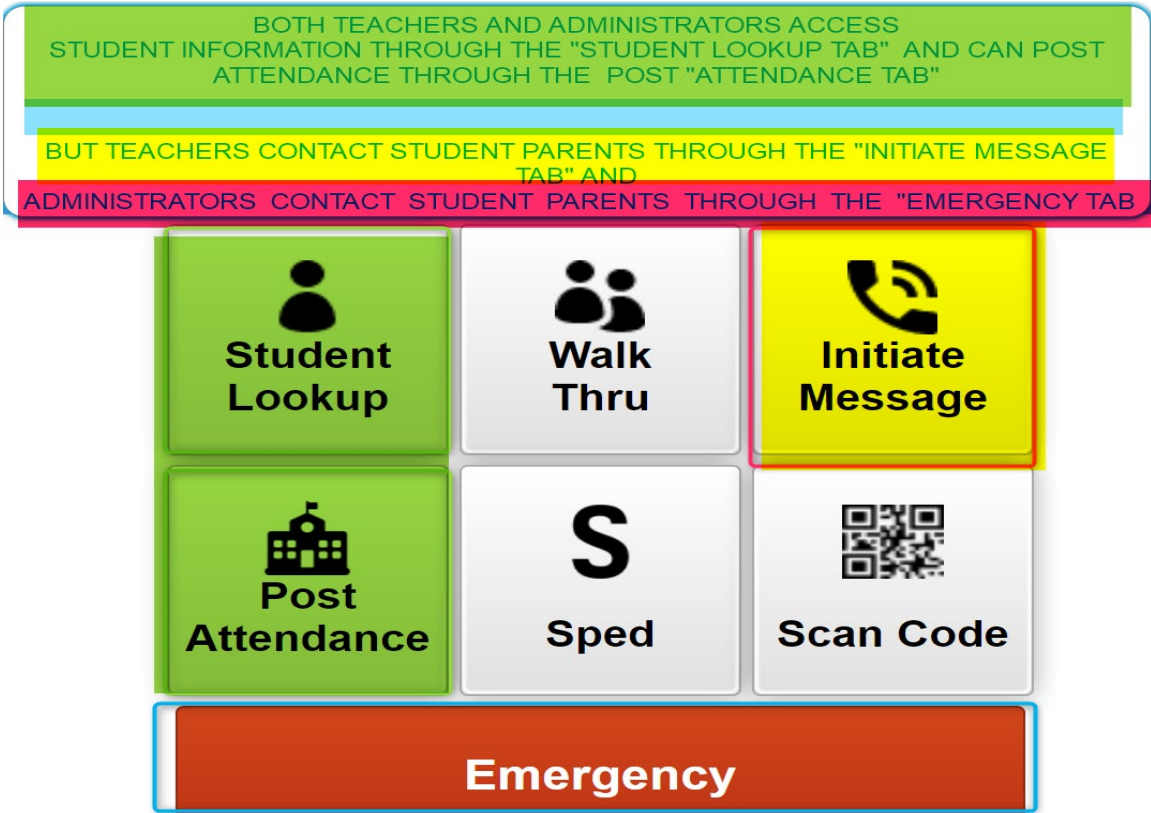
School - Default value is based on the user's security settings. If the user is assigned to a school, the school default value will be their school site code. The user's messages and buttons that they create will only show in their school's Message Manager for which they have security.

To find definitions for standard setup values, follow this link: [Standard Setup Options.](#)

Campaign Main

Delete	Title	Description	WAV	T2S	SMS	Email	Create Date
1	10th Grade Permission Slips		0	0	1	0	2019-11-12 14:39:23
2	EV001	School tomorrow	0	1	0	0	2018-03-08 01:10:23
3	EV002		0	1	0	0	2018-03-08 01:10:23
4	EV003	Homecoming	0	1	0	0	2018-03-08 01:10:23
5	EV004		0	1	0	0	2018-03-08 01:10:23
6	EV005	Lunch	0	1	0	0	2018-03-08 01:10:23
7	EV006	No School	0	1	0	0	2018-03-08 01:10:23
8	EV007	May 5	0	1	0	0	2018-03-08 01:10:23
9	EV008	Jeans	0	1	0	0	2018-03-08 01:10:23
10	EV009	End of school	0	1	0	0	2018-03-08 01:10:23

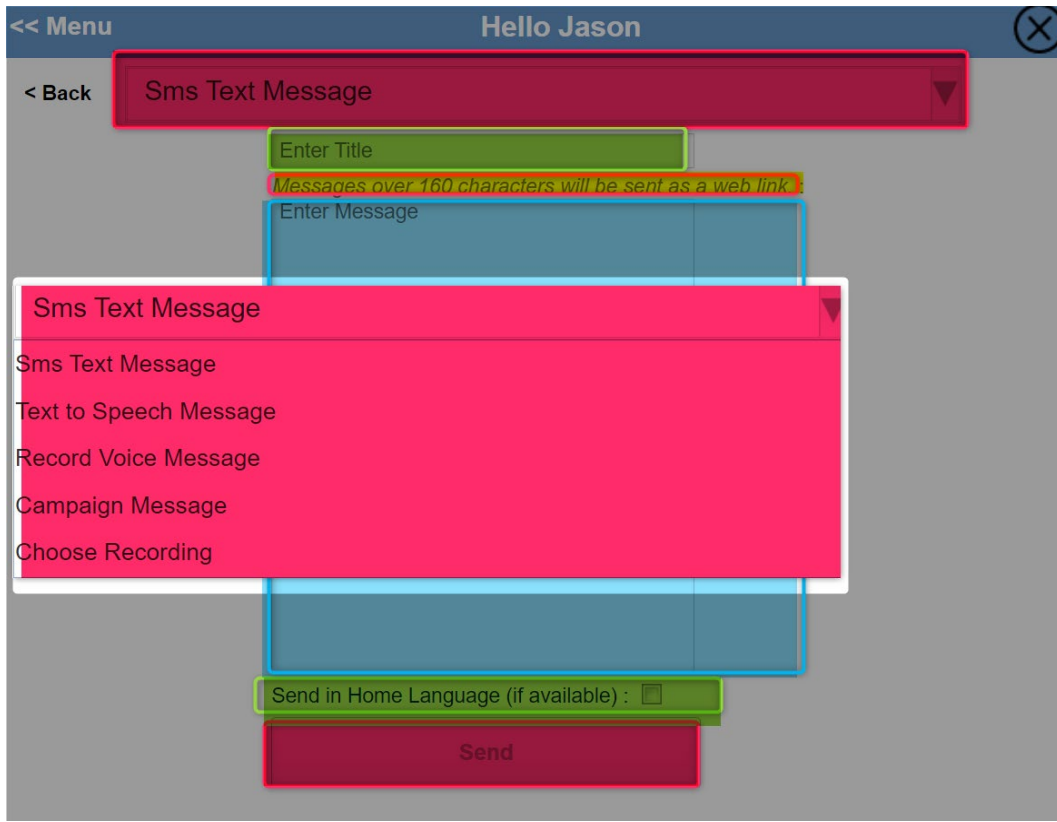
(15) ADMINISRATORS USE THE EMERGENCY TAB FOR COMMUNICATION WITH PARENTS/STUDENTS THROUGH THE MOBILE PRODUCT!



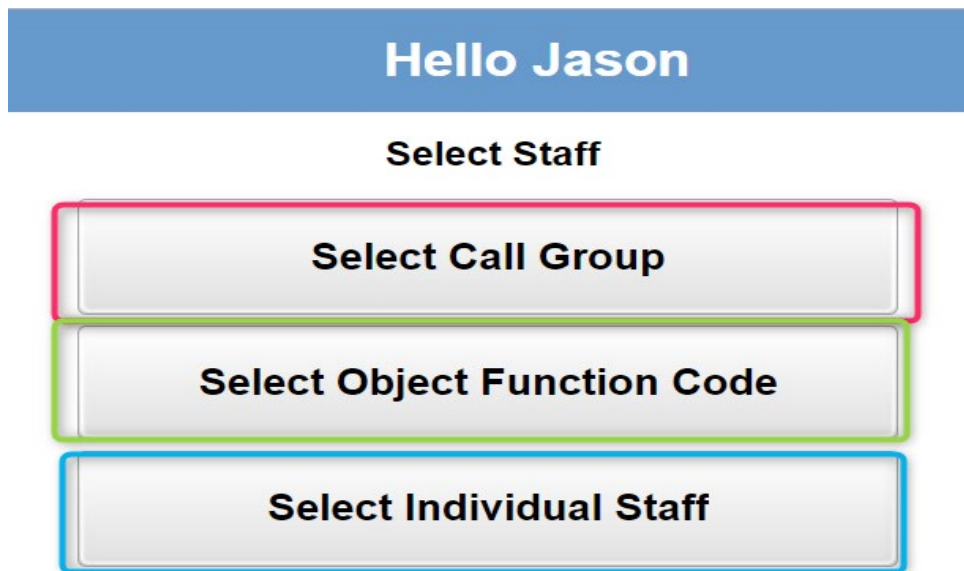
(16) When the Administrator "CLICKS" on the EMERGENCY TAB they will get the following options:



(17) When the Administrator chooses one of the options for ALL STUDENTS AND STAFF, ALL STUDENTS, or ALL STAFF they will see the following screen and can select one of the six different types of messages to send to ALL STUDENTS OR STAFF!!



- (18) If sending a **Message to STAFF**, the Administrator can choose to use any one of the three options listed on the following screenshots.



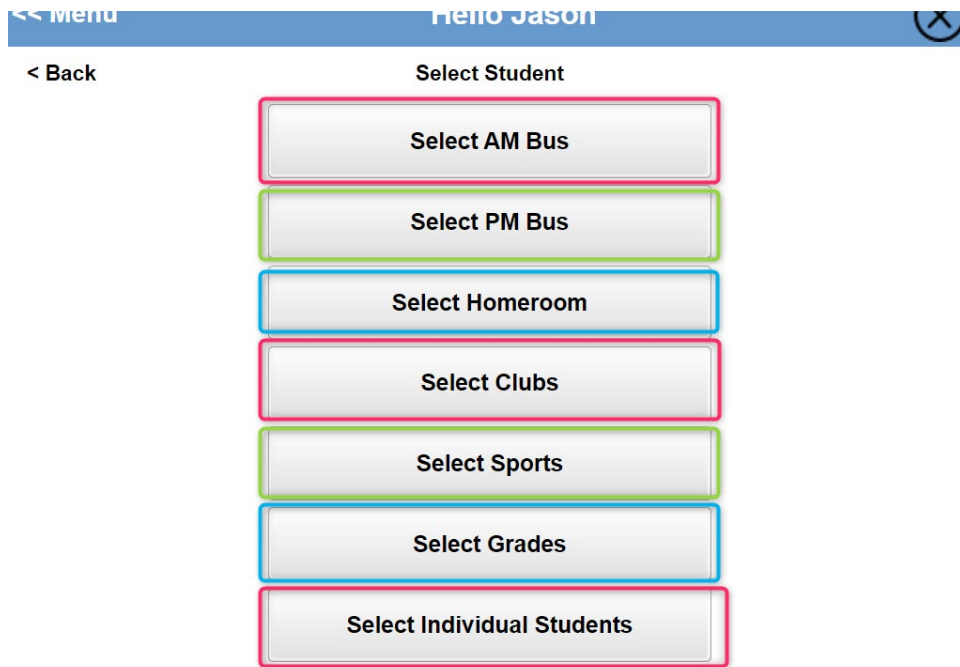
(19) **SELECT CALL GROUPS:** These are groups set up in the **JCALL** System by the Administration. (Examples: Teachers, Assistant Principals, Counselors, Support Personnel, Bus Drivers, Leadership Team, SBLC Committee, Athletic Committee)

(20) **SELECT OBJECT FUNCTION CODE:** Object Function Codes can be used to Select Personnel Based on Job Type or Function

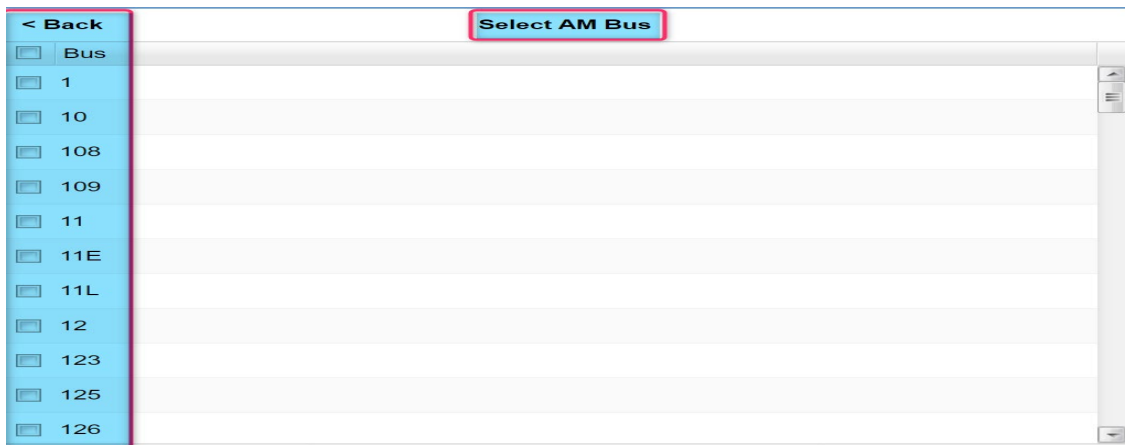
Code	Description
<input type="checkbox"/> 111	Supervisor
<input type="checkbox"/> 112	Teacher
<input type="checkbox"/> 113	Therapist/Spec/Counselor
<input type="checkbox"/> 114	Clerical/Secretarial
<input type="checkbox"/> 115	Teacher's Aide
<input type="checkbox"/> 116	Service Worker
<input type="checkbox"/> 117	Skilled Craftsman
<input type="checkbox"/> 118	Degreed Professionals
<input type="checkbox"/> 119	Other Personnel

(21) **SELECT INDIVIDUAL STAFF:** (Select Teachers Based on their **NAME**.)

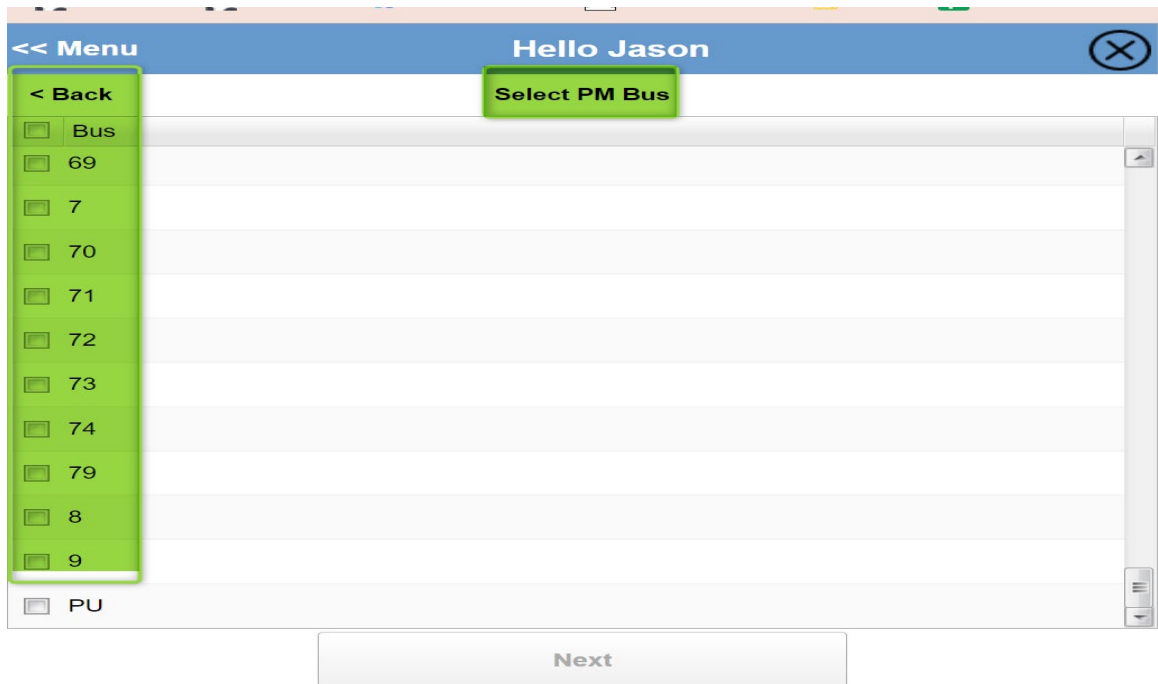
(22) If sending a **Message to STUDENTS** the Administrator can select students based upon **INDIVIDUAL CHARACTERISTICS!** (Examples: A.M./P.M. Buses, Homerooms, Grades, Clubs, Sports or by Selecting Individual Students)



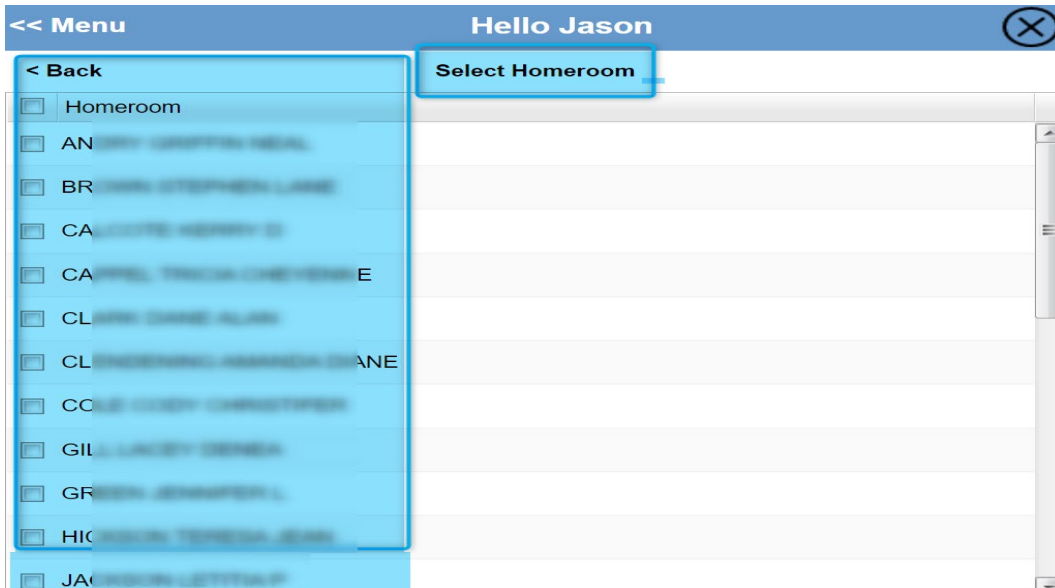
(23) Select the **A.M. BUS(ES) their child(ren) ride to send a Message to the Parents concerning an Issue with the BUS their child(ren) ride!**



(24) Select the **P.M. BUS(ES) their child(ren) ride to send a Message to the Parents concerning an Issue with the BUS their child(ren) ride!**



(25) Select the **HOMEROOM of the students the **ADMINISTRATOR** wants to send a Message to the Parents of.**



(26) Select the CLUB of the children the AD MINISTRATOR wants to send a Message to the Parents concerning an issue with the children in that CLUB!

The screenshot shows a mobile application interface. At the top, there is a blue header bar with '<< Menu' on the left and 'Hello Jason' on the right. Below the header, there is a pink sidebar menu on the left with a '< Back' option. To the right of the sidebar, there is a white area with a pink button labeled 'Select Clubs'. Below the 'Select Clubs' button, there is a table with two columns: 'Code' and 'Club'. The table contains the following rows:

Code	Club
4H	4-H
ABA	Abalone
ACT	Act
ACC	Accelerated Program
ACG	Academic Games
ACH	Achievers
AGC	Agriculture Club
AMB	Ambition Club

(27) Select the SPORT the children the ADMINISTRATOR wants to send a Message to the Parents concerning an issue with children in that

SPORT!

<< Menu Hello Jason

< Back Select Sports

<input type="checkbox"/>	Code	Sport
<input type="checkbox"/>	APP	Athletic Program Probation Period
<input type="checkbox"/>	ARC	Archery
<input type="checkbox"/>	BBB	Boys Basketball
<input type="checkbox"/>	BBJ	JR Boys Basketball
<input type="checkbox"/>	BBW	Boys Bowling
<input type="checkbox"/>	BCC	Boys Cross Country
<input type="checkbox"/>	BKB	Basketball
<input type="checkbox"/>	BLG	Bowling
<input type="checkbox"/>	BPL	Boys Power Lifting

(28) Select the GRADES the children the ADMINISTRATOR wants to send a Message to the Parents concerning an Issue with the children in that GRADE!

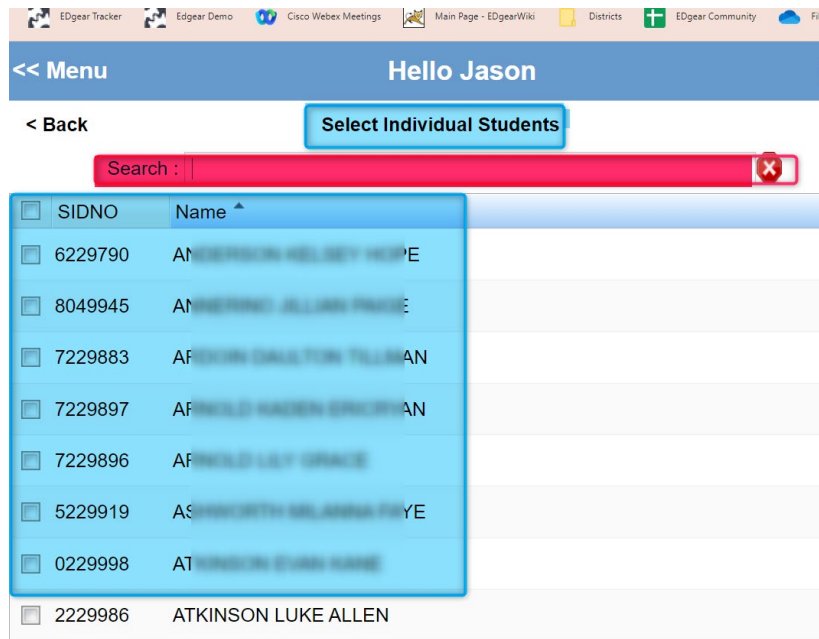
<< Menu Hello Jason

< Back Select Grades

<input type="checkbox"/>	Grade
<input type="checkbox"/>	06
<input type="checkbox"/>	07
<input type="checkbox"/>	08
<input type="checkbox"/>	09
<input type="checkbox"/>	10
<input type="checkbox"/>	11
<input type="checkbox"/>	12

(29) Select the INDIVIDUAL STUDENT(S) the children the ADMINISTRATOR wants to send a Message to the Parents

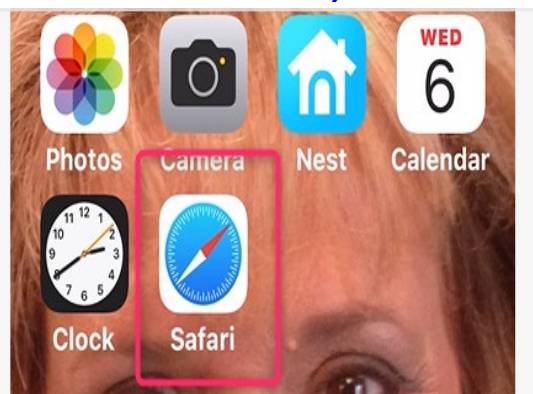
concerning an Issue with the children in the INDIVIDUAL STUDENT LIST based on the STUDENT(S) NAMES!



HOW TO ADD A MOBILE LOGIN ICON TO YOUR SMART PHONE!!

(A) TO PLACE A MOBILE LOGIN WINDOW ON YOUR SMART PHONE HOME SCREEN FOLLOW THE TEN STEPS AS LISTED:

(B) FIND YOUR PHONE'S SEARCH ENGINE. (EXAMPLE - SAFARI)



(C) SEARCH FOR BEAU.EDGEAR.NET/MOBILE.



JCampus

User Name :

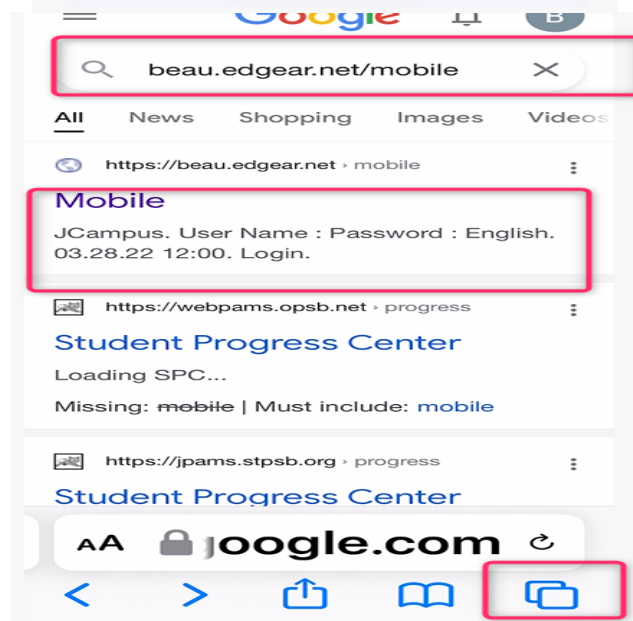
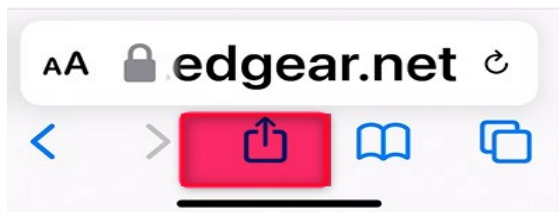
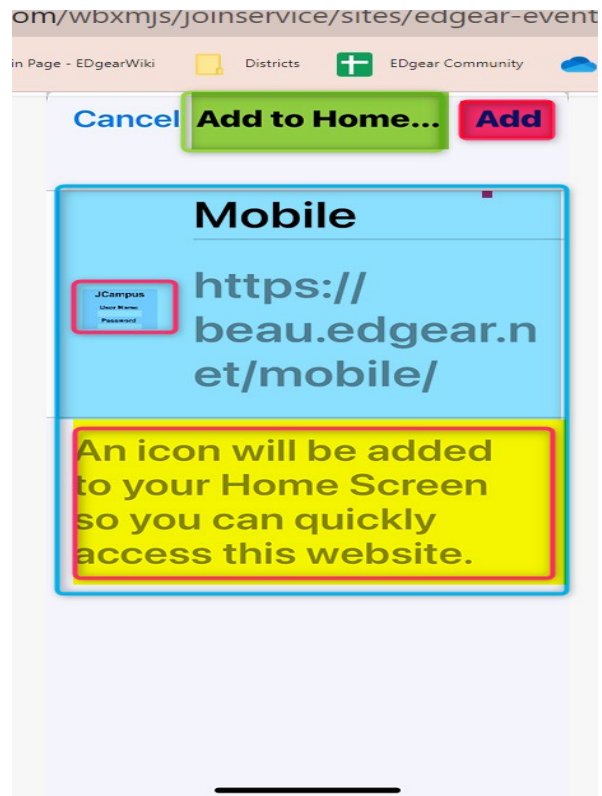
Password :

English

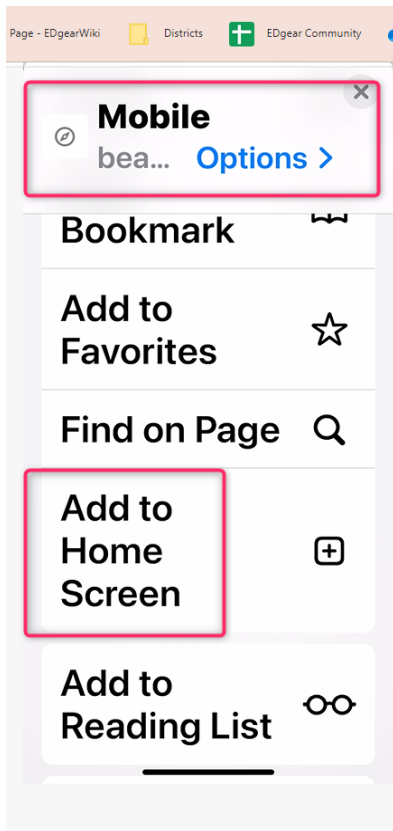
Login

04.01.22 16:30

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(D) CHOOSE THE UPLOAD PAGE ICON. Then SELECT "PLACE ON HOME PAGE."



(E) PLACE "LOGIN SCREEN" ON HOME PAGE!

